

**15.** The system of claim **11**, wherein the urgency value is based on a quantity of the reports stored in the report database over a period of time.

**16.** The system of claim **11**, wherein the urgency value is based on an importance of the report to the process control system.

**17.** The system of claim **11**, wherein said instructions include instructions for, when executed by the processor:

generating an alert associated with a scored report when the score thereof is greater than or equal to the threshold value; and

transmitting the alert, by transmission from the curating service via the communications network, to the user device, wherein the alert displays on the user device in response to said transmission.

**18.** The system of claim **11**, wherein said instructions include instructions for, when executed by the processor, receiving feedback from the user device via the communications network.

**19.** The system of claim **18**, wherein the feedback includes at least one of selecting a report displayed on the user device, selecting a process control tag related to a process control tag associated with the report displayed on the user device, search history, polling, and actions by users similar to a user of the user device.

**20.** The system of claim **11**, wherein said retrieving, assigning, and routing are each performed by the processor in real-time with an operation of a process controlled by the process control system.

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